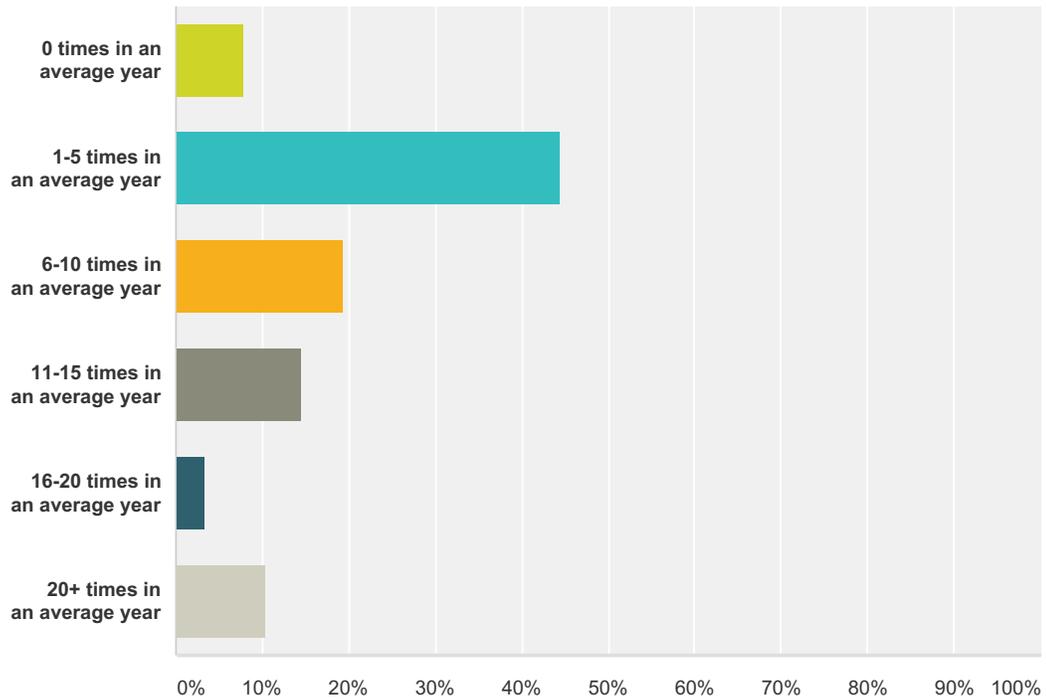


Electrical Products Survey

Q1 Please estimate how frequently you encounter electrical products during your work that you feel, by their manufacture rather than through damage or failure as a result of normal use, would fail to comply with current product standards. This can relate to products you have found online or in-store, purchased in good faith, or encounter in the properties you work on?

Answered: 241 Skipped: 1

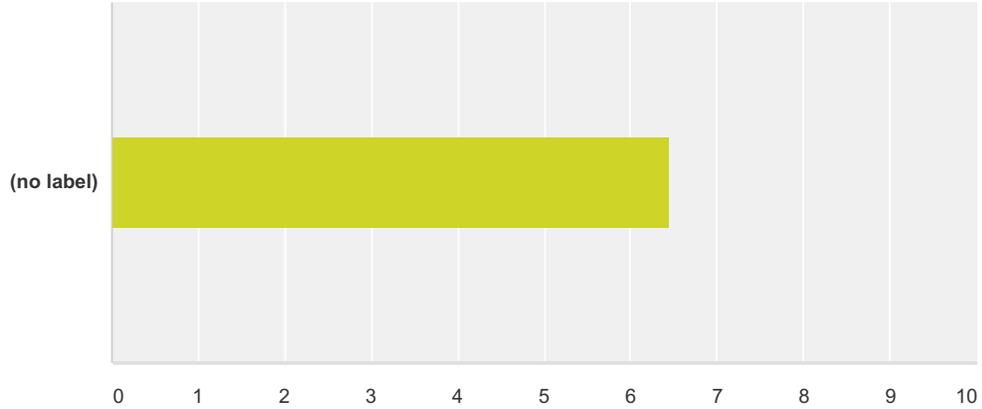


Answer Choices	Responses
0 times in an average year	7.88% 19
1-5 times in an average year	44.40% 107
6-10 times in an average year	19.50% 47
11-15 times in an average year	14.52% 35
16-20 times in an average year	3.32% 8
20+ times in an average year	10.37% 25
Total	241

Electrical Products Survey

Q2 Please indicate how significant a problem you feel the presence of non-compliant, substandard or counterfeit electrical products is for the electrical safety of the properties you work in (whether domestic or commercial).

Answered: 237 Skipped: 5

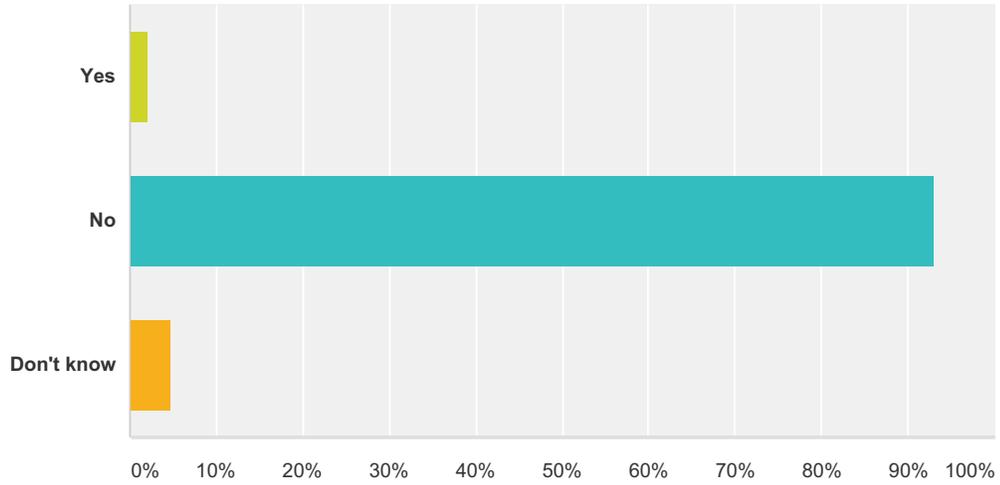


	Least significant 1	2	3	4	5	6	7	8	9	Most significant 10	Total	Weighted Average
(no label)	5.91% 14	4.64% 11	6.75% 16	5.91% 14	14.77% 35	8.44% 20	12.24% 29	16.03% 38	5.49% 13	19.83% 47	237	6.45

Electrical Products Survey

Q3 Would you ever consider using electrical products if you were unsure of their compliance with current standards?

Answered: 234 Skipped: 8

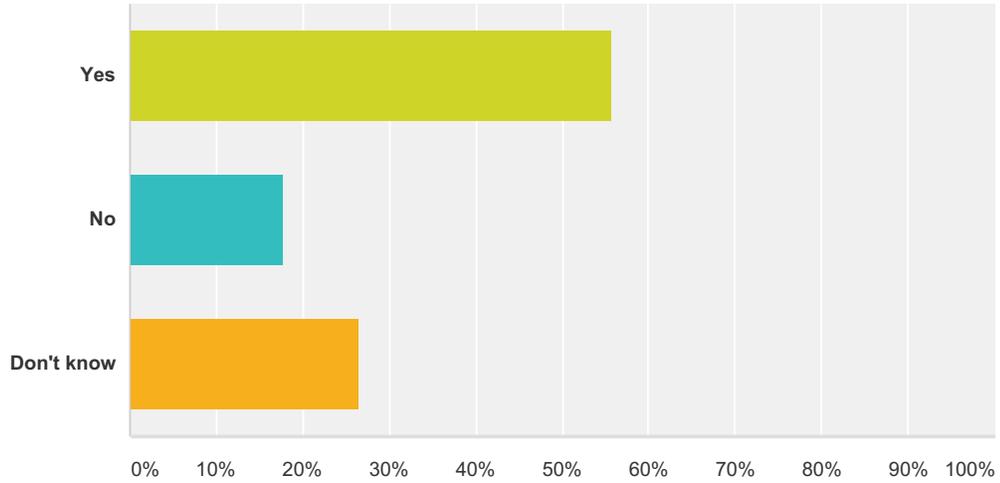


Answer Choices	Responses
Yes	2.14% 5
No	93.16% 218
Don't know	4.70% 11
Total	234

Electrical Products Survey

Q4 Do you feel that you have the knowledge necessary to identify counterfeit or non-compliant electrical products in most cases?

Answered: 237 Skipped: 5

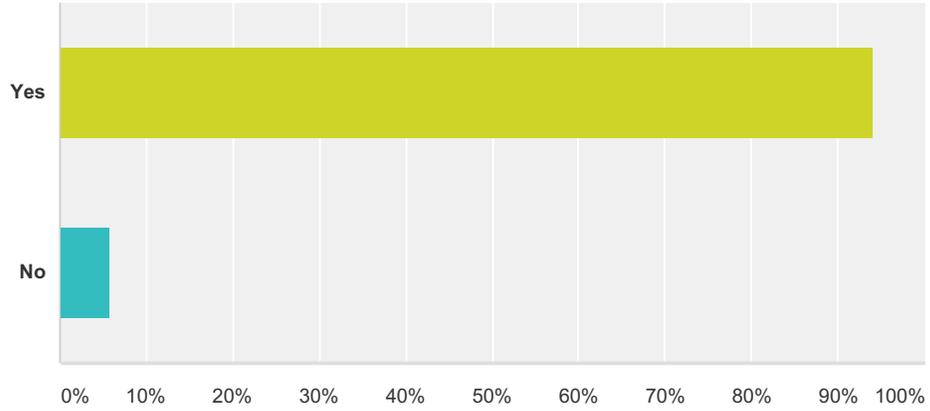


Answer Choices	Responses
Yes	55.70% 132
No	17.72% 42
Don't know	26.58% 63
Total	237

Electrical Products Survey

Q5 Would you like to receive further guidance on how to identify counterfeit and/or non-compliant electrical products?

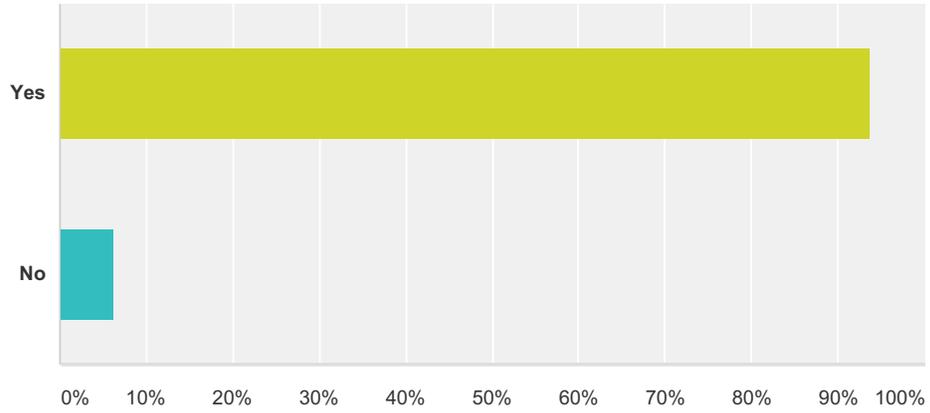
Answered: 104 Skipped: 138



Answer Choices	Responses
Yes	94.23% 98
No	5.77% 6
Total	104

Q6 Would you support a drive to collect images of poorly manufactured and counterfeit electrical products in order to help raise awareness of the problem?

Answered: 225 Skipped: 17

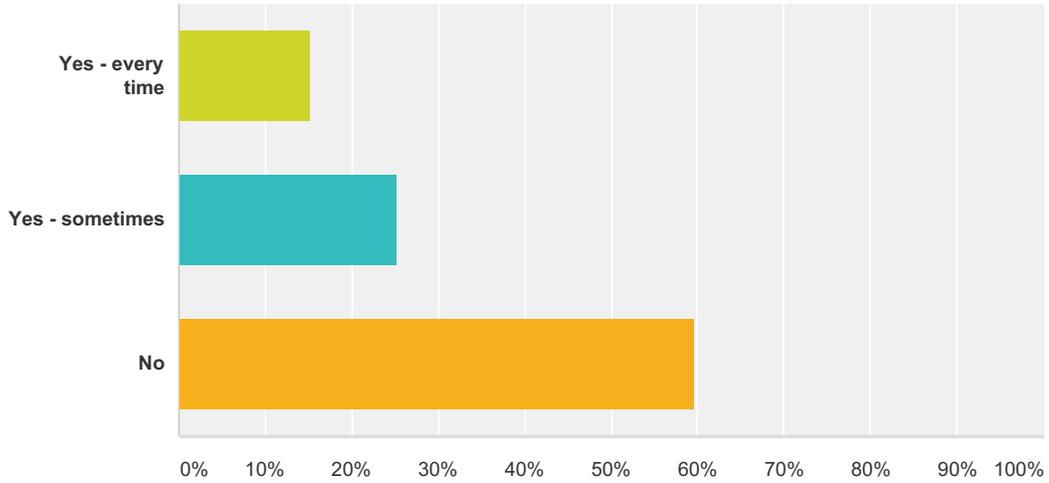


Answer Choices	Responses
Yes	93.78% 211
No	6.22% 14
Total	225

Electrical Products Survey

Q7 If you have encountered non-compliant, substandard or counterfeit electrical products in the past, have you ever reported them?

Answered: 218 Skipped: 24

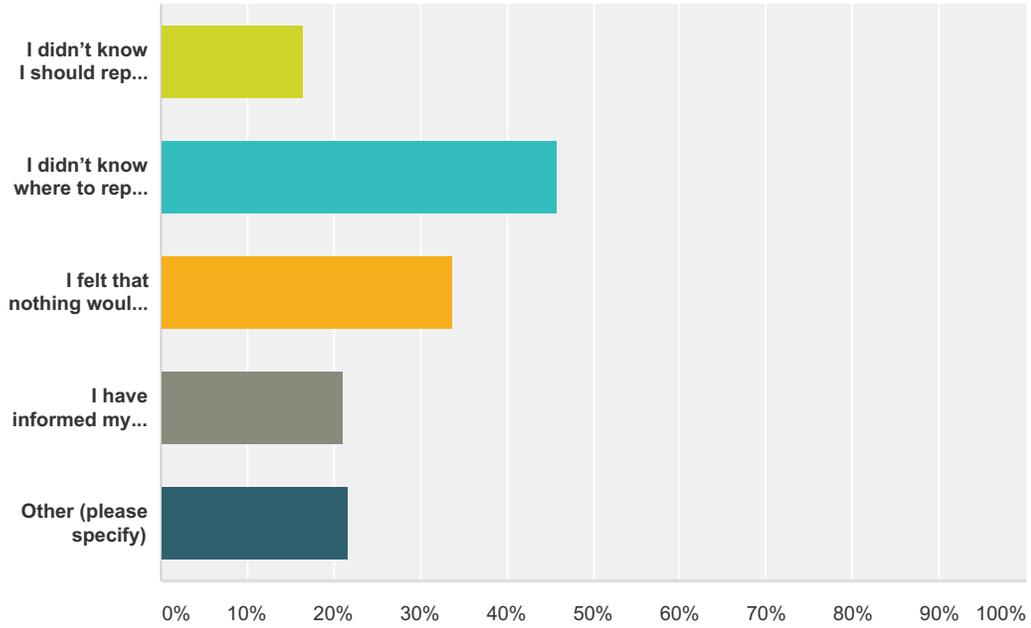


Answer Choices	Responses	
Yes - every time	15.14%	33
Yes - sometimes	25.23%	55
No	59.63%	130
Total		218

Electrical Products Survey

Q8 What was the main barrier you felt prevented you from reporting the issue? Tick one or more options to best reflect your experience.

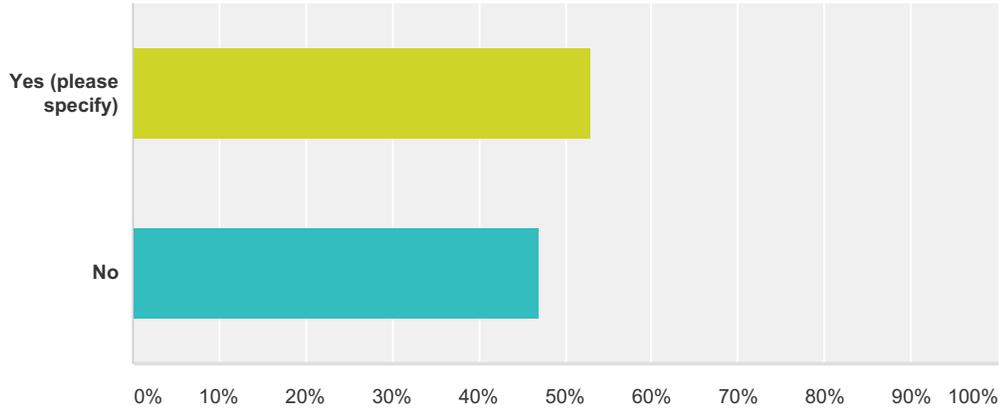
Answered: 133 Skipped: 109



Answer Choices	Responses	Count
I didn't know I should report it.	16.54%	22
I didn't know where to report to.	45.86%	61
I felt that nothing would be done.	33.83%	45
I have informed my customer of the issue. It is their responsibility to take it further.	21.05%	28
Other (please specify)	21.80%	29
Total Respondents: 133		

Q9 Have non-compliant, substandard or counterfeit electrical products affected your work in any other way, i.e. caused added inconvenience that you would not have experienced with compliant products?

Answered: 215 Skipped: 27

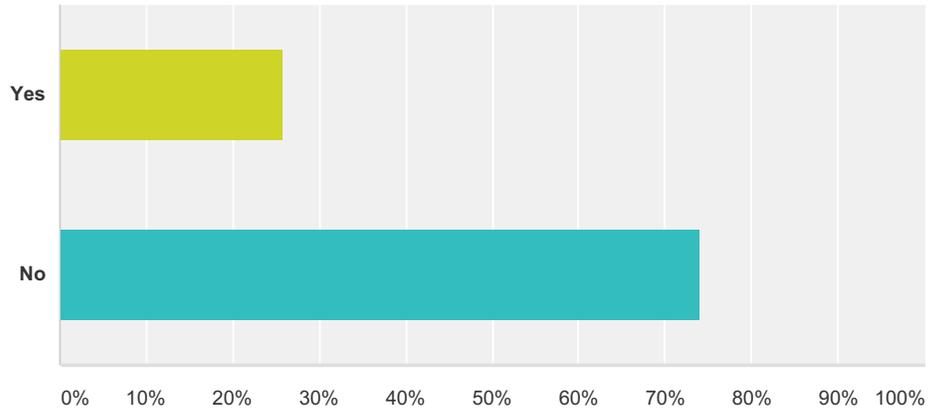


Answer Choices	Responses	
Yes (please specify)	53.02%	114
No	46.98%	101
Total		215

Electrical Products Survey

Q10 Have non-compliant, substandard or counterfeit electrical products ever posed a direct safety risk to any of your customers?

Answered: 208 Skipped: 34

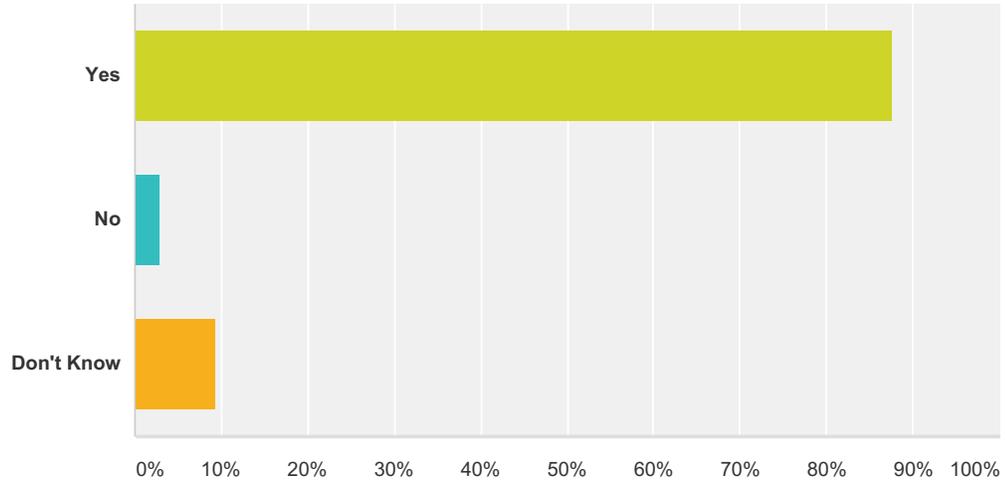


Answer Choices	Responses	
Yes	25.96%	54
No	74.04%	154
Total		208

Electrical Products Survey

Q11 If you had an online facility available to you to report non-compliant, substandard or counterfeit electrical products, would you use it?

Answered: 211 Skipped: 31

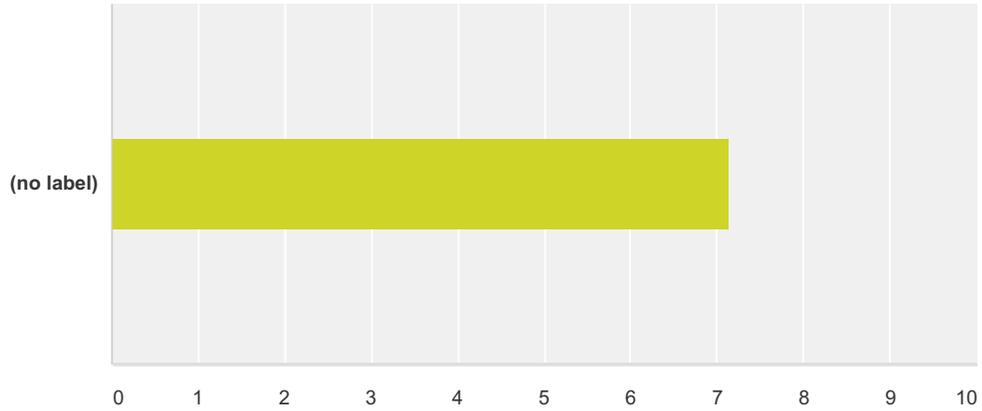


Answer Choices	Responses
Yes	87.68% 185
No	2.84% 6
Don't Know	9.48% 20
Total	211

Electrical Products Survey

Q12 Please indicate how important having such a facility would be to you in terms of both your safety at work and job satisfaction?

Answered: 212 Skipped: 30



	Least significant 1	2	3	4	5	6	7	8	9	Most significant 10	Total	Weighted Average
(no label)	1.42% 3	1.89% 4	3.77% 8	6.13% 13	14.15% 30	8.49% 18	15.57% 33	18.40% 39	6.13% 13	24.06% 51	212	7.15